



Newline Hosting

REFUND POLICY

STANDARD REFUND TERMS

Products and services purchased from Newline Hosting, LLC may be refunded only if cancelled by an authorized client contact on file within the following applicable timeframe:

Annual Plans - Within 60 days of the *date of the latest transaction*

Monthly Plans* - Within 7 days of the *date of the latest transaction*

**Monthly Plans include all plans with less than a 1-year term (e.g., 6 mos., 9 mos., etc.)*

“Date of the transaction,” for the purpose of this policy, means the processed purchase date of any product or service, or the date of any signed contract.

You may cancel a product or service at any time. A prorated refund will only be issued if cancellation is requested within the timeframe specified for the applicable product, as applicable. Some products are not eligible for a refund under any circumstance. Please see the exclusions below.

PRODUCTS NOT ELIGIBLE FOR REFUNDS

- Domain Name Registrations and Renewals
- SSL Certificates
- System Administration and similar professional services work performed
- Custom ordered equipment or hosting arrangements beyond advertised service offerings

DISCLAIMERS

Although most changes are likely to be minor, this policy may change from time-to-time, at the sole discretion of Newline Hosting, LLC. The posting of the policy online serves as the only required notice and visitors are encouraged to frequently check this link for the latest available policy.

<https://www.newlinehost.com/docs/Policy-Refunds.pdf>

This Policy is provided in the English language. To the extent any translation is provided to you, it is provided for convenience purposes only, and in the event of any conflict between the English and translated version, the English version will control and prevail.